West Bengal State Electricity Transmission Company Limited

A Government of West Bengal Enterprise CIN-U40101WB2007SGC113474



RECRUITMENT NOTIFICATION

(EMPLOYMENT NOTIFICATION NO.: REC/2019/01)

IMPORTANT DATES:

- 1. Commencement of online registration 03.01.2019 (11:00 A.M.)
- 2. Last date for receipt of online applications 24.01.2019 (11:59 P.M.)
- 3. Online Test may tentatively be held in the last week of February 2019

REQUIRES:

- 1. Assistant Engineer (E)
- 2. Assistant Engineer (E & T)
- 3. Assistant Engineer (C)
- 4. Assistant Manager (HR & A)
- 5. Assistant Manager (F & A)
- 6. Junior Executive (F & A)

COMPANY'S PROFILE

West Bengal State Electricity Transmission Company Limited (WBSETCL) is the State Transmission Utility (STU) of West Bengal and presently owns and operates total 128 nos. of Sub-Stations ranging from 66 kV to 400 kV with total installed capacity of 29883 MVA. It is the constant endeavour of WBSETCL to ensure grid stability across the State of West Bengal as well as in the Eastern Region of the Nation and have always maintained the system availability of more than 99.85%. In order to provide quality power and stable voltage to each and every corner of West Bengal, WBSETCL has laid transmission line network of 13599 ckm and constantly expanding the same.

Since its incorporation, WBSETCL has been making profit consistently. Its Annual Turnover of Rs. 1350 Crore in the Financial Year 2017-18. It is committed for comprehensive socio-economic growth of every citizen of the State of West Bengal, which in turn will act as a catalyst of growth in this very important Eastern Part of the Nation. WBSETCL believes that it not only 'Transmits Power' but also 'Transmits Happiness'. It is the recipient of several prestigious awards including the Best Power Transmission Company Runner up Award, 2018.

DETAILS OF THE POSTS

WBSETCL invites online application from the eligible Indian Citizens to fill-up the following vacancies at its different offices:

| POST CODE | NAME OF THE POST | NO. OF POST | PAY SCALE | REQUIRED QUALIFICATION | GROSS REMUNERATI ON PER MONTH AT ENTRY LEVEL |
|--------------|---|-------------------|--|---|--|
| 01 | Assistant Engineer (Electrical) | 75 | PB-4 Rs. 15600/ Rs. 39100/- & Grade Pay of Rs. 5400/- | Full time 4 years' B.E/ B. Tech/ B. Sc (Engineering) Degree in Electrical Engineering / Electrical & Electronics / Power Engineering / B. Sc (H) in Physics with 3years' B. Tech in Electrical Engineering from a recognized University / Institute approved by AICTE / IITs. | Rs. 52650/- |
| 02 | Assistant Engineer (Electronics & Telecommun ication) | 10 | PB-4 Rs. 15600/ Rs. 39100/- & Grade Pay of Rs. 5400/- | Full time 4 years' B.E/ B. Tech/ B. Sc (Engineering) Degree in Electronics & Tele-Communication/ B. Sc (H) in Physics/Electronics with 3years'B.TechDegree in Radio Physics & Electronics from recognized University / Institute approved by AICTE / IITs. | Rs. 52650/- |

| 03 | Assistant Engineer (Civil) | 15 | PB-4 Rs. 15600/ Rs. 39100/- & Grade Pay of Rs. 5400/- | Full time 4 years' B.E/ B. Tech/ B. Sc (Engineering) Degree in Civil Engineering or Construction Engineering from recognized University / Institute approved by AICTE / IITs. | Rs. 52650/- |
|----|---|----|--|---|-------------|
| 04 | Assistant Manager (Human Resources & Administrati on) | 8 | PB-4 Rs. 15600/ Rs. 39100/- & Grade Pay of Rs. 5400/- | Graduate in any discipline and MBA (2 years' full time course) / MPM (2 years' full time course) /MHRM (2 years' full time course) with major specialization in Personnel Management / H.R. or Post Graduate full time Degree / Diploma (2 years' course) with specialization in Personnel Management / H.R. from a recognized University / reputed Institute approved by AICTE / IIMs / XLRI / IITB Schools. | · |
| 05 | Assistant Manager (Finance & Accounts) | 10 | PB-4 Rs. 15600/ Rs. 39100/- & Grade Pay of Rs. 5400/- | Graduate in any discipline and passed Final Examination from Institute of Chartered Accountants of India or Institute of Cost & Works Accountants of India or MBA (2 years' full time) with major specialization in Finance from a recognized University / reputed Institute duly approved by AICTE / IIMs / XLRI / IITB Schools. | |
| 06 | Junior Executive (Finance & Accounts) | 25 | PB-3 Rs. 9300/ Rs. 38800/- & Grade Pay of Rs. 4700/- | Graduate in any discipline from a "UGC" recognized university with Inter CA/ICWA/1(one) year PG Diploma in Finance & Accounts or any higher Qualification in Finance & Accounts with duration at least one year from any University recognized by UGC/Institute approved by AICTE. | , |

Note:

- > The applicants, completing the qualifying degree / diploma from University / Institutions duly recognized by UGC/AICTE, as the case may be, shall only be eligible to apply. Degree from Open University / Distance Learning mode/ Part time / Sandwich Course shall not be considered.
- > Students of final semester of degree/diploma will be eligible to appear for the Computer Based Test (Online Test) but the result of the final examination need be submitted invariably before the date of interview, failing which the candidate will not be considered in the selection procedure. Such candidates will be required to furnish the percentage of marks, secured by them till the last semester / year of that particular examination, in the space meant for the same under Education Details.
- ➤ Candidates must have the ability to read, speak and write in BENGALI/NEPALI language.
- ➤ No qualification other than those stated in the above layout against each post will be considered.
- > The number of posts, as notified above, may vary.

CAREER PROSPECT

The Company offers professional work environment with modern technology & system. The Company is in the process of modernizing and updating its activities with IT enabled services. It offers time bound / vacancy based promotion to the employees with higher responsibility depending upon their sincerity, initiative and merit.

The selected candidates shall undergo extensive orientation / on-the-job and class room training in the Company's training centre / establishments during the period of probation. On successful completion of probation, they may be confirmed under the Company as per rules.

COMPENSATION / PAY

In addition to Basic Pay & Grade Pay, the posts also carry DA, HRA, Medical Allowance, Electricity Allowance, Hill Compensatory Allowance, LTC / HTC, EPF, Gratuity, Benefits for Indoor treatment in leading hospitals for Self & Dependents, Leave Encashment, Children Education Expenses and other allowances as per the Rules of the Company.

AGE LIMIT & RELAXATION

The age of the applicant should be between 18 to 27 years as on 01.01.2019. Age relaxation for SC/ST and OBC-A/B candidates will be 5 years and 3 years, respectively. Ex-Serviceman candidate will get age relaxation according to the applicable rules. SC/ST/OBC-A & OBC-B candidates from the states other than West Bengal shall be treated as General Candidates. PWD candidates will get Age relaxation up to 45 years of age. The limits of date of birth to be eligible to apply are mentioned below:

| LOWER LIMIT OF DATE OF BIRTH | UPPER LIMIT OF DATE OF BIRTH (Born on or after) | | | | | | | |
|------------------------------|---|------------|------------|------------|--|--|--|--|
| (Born on or before) | UR | SC/ST | OBC-A/B | PWD | | | | |
| 01.01.2001 | 01.01.1992 | 01.01.1987 | 01.01.1989 | 01.01.1974 | | | | |

RESERVATION

Reservation for all posts will be made as per the guidelines issued by the Govt. of West Bengal from time to time. SC/ST/OBC-A & OBC-B candidates from the states other than West Bengal will have to apply as General Candidate. The vacancies against Exempted Category will be filled up as per the Rules of the Govt. of West Bengal.

The category wise vacancy positions in respect of different posts as mentioned above are as follows:

| Sl. No. | Name of the Post | UR | UR (EC) | UR (Ex S) | UR (MS) | UR (PH) | OBC -A | OBC- A(EC) | OBC-A (Ex. S) | OBC-B | OBC-B (EC) | OBC-B (Ex. S) | SC | SC (EC) | SC (Ex. S) | ST | ST (EC) | ST (Ex. S) | Total |
|------------|--|----|------------|--------------|------------|------------|-----------|---------------|------------------|-------|------------|---------------|----|------------|------------|----|------------|---------------|-------|
| 1 | Assistant Engineer (Electrical) | 24 | 12 | 0 | 1 | 2 | 5 | 4 | 0 | 4 | 1 | 0 | 11 | 6 | 0 | 3 | 2 | 0 | 75 |
| 2 | Assistant Engineer (Electronics & Telecommunication) | 3 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 10 |
| 3 | Assistant Engineer (Civil) | 6 | 2 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 15 |
| 4 | Assistant Manager (Human Resources & Administration) | 3 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 8 |
| 5 | Assistant Manager (Finance & Accounts) | 0 | 1 | 0 | 0 | 1 | 3 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 10 |
| 6 | Junior Executive (Finance & Accounts) | 5 | 3 | 0 | 1 | 2 | 3 | 1 | 0 | 1 | 1 | 0 | 4 | 1 | 0 | 2 | 1 | 0 | 25 |
| | Total | 41 | 21 | 0 | 2 | 6 | 14 | 7 | 0 | 8 | 2 | 0 | 20 | 11 | 0 | 6 | 5 | 0 | 143 |

RESERVATION FOR MERITORIOUS SPORTS PERSONS

The Recruitment of Sports persons against reserved vacancies shall be restricted only to the following sports events:

1) Football; 2) Cricket; 3) Athletics; 4) Badminton; 5) Table Tennis;

In order to be eligible, the applicant must produce requisite certificates issued by the respective Competent Authorities in the format as applicable in terms of **Govt. of West Bengal Notifications** and as shown below:

| Level | COMPETENT AUTHORITY |
|---|--|
| International Competition | Secretary of the National Federation/National Association of the Sports concerned. |
| National Competition | Secretary of the State Association of the Sports concerned. |
| Inter-University Tournament | Dean/Director of Sports or other officer in overall charge of Sports of the University concerned. |
| National Sports / Games for School Education | Director or Deputy Director in overall charge of Sports/Games for Schools in the Directorate of School Education, West Bengal. |

The following categories of Meritorious Sportspersons shall be given preference in recruitment.

- a) Those who have represented West Bengal or India in a National or International Competition in sports discipline mentioned above.
- b) Those who have represented a University in an Inter-University Tournament conducted by Inter-University Sports Board in any Sports discipline mentioned above.
- c) Those who have represented State School Teams in National Competition for Schools conducted by all India School Games Federation in any spots discipline mentioned above.

RESERVATION FOR PERSONS WITH DISABILITIES

Under Section 33 of the Persons with Disabilities (Equal Opportunities, Protection of Right and Full Participation) Act 1955 only such persons would be eligible for reservation who suffers from not less than 40% of relevant disability and are certified by a Medical Board constituted by the Central/State Govt.

Accordingly, candidates with the following disabilities are eligible to apply. Candidates claiming such benefits should produce certificate in original (issued by the Competent Authority on or before the last date of online submission of application in the prescribed format available at the end of this advertisement) in support of their claim at the time of Interview/at any stage of the process if allotted to any of the Participating Organizations. Persons with Disabilities will have to work in Branches/Offices as identified by the respective Participating Organization.

Visually Impaired (VI)

Blindness refers to condition where a person suffers from any of the following conditions namely (i) Total absence of sight, (ii) Visual acuity not exceeding 6/60 or 20/200 (Snellen) in the better eye with correcting lenses, (iii) Limitation of the field of vision subtending in angle of 20 degrees or worse.

Low vision means a person with impairment of visual functionality even after treatment or standard refractive correction but who uses or is potentially capable of using vision for the planning of execution of a task with appropriate assistive device.

Deaf & Hearing Impaired (HI)

The deaf are those persons in whom the sense of hearing is non-functional for ordinary purposes of life i.e., total loss of hearing in both ears. They do not hear; understand sounds at all even with amplified speech. Hearing impairment means loss of sixty decibels or more in the better ear in the conversation range of frequencies.

Orthopedically Challenged (OC)

Only those Orthopedically Challenged candidates who have locomotor disability or cerebral palsy with locomotor impairment of minimum of 40% and only those who fall in the following categories are eligible to apply:

BL - Both legs affected but not arms

OA - One arm affected (R or L):- a) Impaired reach; b) Weakness of grip; c) Ataxia

OL - One leg affected (R or L)

MW - Muscular weakness and limited physical endurance.

MODE OF SELECTION

Selection of candidates for all posts will be made on the basis of the performance of the eligible candidates in the Online Test and Personal Interview. The candidates will be shortlisted for Interview in **1:3 ratio** in each category based on their performance in the Online Test.

In case of tie in score (combined) for any post, for determining merit position under this Notification, the following methods will be adopted by WBSETCL:

- a) In case of two or more candidates scoring equal marks (combined), the candidate senior in age will be given preference.
- b) If the aggregate/combined marks and also the date of birth be same, the candidate scoring higher in online examination will be given preference.

The schemes of various tests for selection are as follows:

A. COMPUTER BASED TEST/ONLINE TEST

The segments wise mark distribution of the Computer Based Test / Online Test will be as follows:

| POST NAME | TOTAL MARKS | TOTAL TIME | DOMAIN MARKS (PART - A) | GENERAL APTITUDE (PART - B) | ENGLISH TEST (PART - C) | BENGALI / NEPALI TEST (PART - D) |
|---|----------------|---------------|----------------------------|--------------------------------|----------------------------|-------------------------------------|
| All notified posts Post Code 01 to 06) | 100 | 90 minutes | 60 | 20 | 15 | 05 |

Medium of Examination: English

Marks per question: 1 (one)

No. of answer Options: 4 (A, B, C, D)

Negative marking: There will be no negative marking for wrong answers.

Minimum Qualifying Marks:

• Minimum Qualifying marks considering all parts in the MCQ Type Test:

40% for Unreserved, OBC-A and OBC-B

35% for Scheduled Castes

30% for Scheduled Tribes

30% for PH candidates

• Minimum Qualifying marks in English & Bengali / Nepali Tests:

For all the notified posts, a candidate will have to score a minimum of 05 (five) out of allotted 20 (twenty) marks to qualify.

B. PERSONAL INTERVIEW

Total Marks in the Personal Interview: 25

There will be no qualifying marks for the Interview. However, the marks secured in the Interview will be added during the time of preparation of Final Merit List

OTHER CONDITIONS

Selected candidates must also qualify in the Pre-employment Medical Examination as per prescribed rules of the Company. The decision of WBSETCL pertaining to Pre-Employment Medical Test report will be final and binding on the candidate.

The candidates will be appointed provisionally after being found medically fit. They will be required to furnish a Bond of Rs. 1,00,000/- for post code from 01 to 05 and Rs. 50,000/- for the post code 06 at the time of joining the Company and are required to serve the Company for a minimum period of 4 years from the date of joining including the Probation Period.

All positions are transferable anywhere in West Bengal. Selected Candidates will be appointed in the regular Pay Band, initially on probation for a period of **one year**.

HOW TO APPLY

Applicants must ensure that they possess requisite qualifications, as shown above in the Details of the Posts and fulfil all the required criteria before applying for the post.

The aspiring applicants may submit their applications through online only from 03.01.2019 (11:00 A.M.) to 24.01.2019 (11:59 P.M.) and no other mode of application shall be accepted. Before applying online, applicants must ensure that they have with them a valid

E-mail ID, an active Mobile Number, all essential Educational Certificates, Caste Certificate, Physically Handicapped Certificate issued by medical board with not less than 40% disability, Sports Certificate (if seeking reservation under respective category), Experience details/Certificate and Proof of Identification.

The detail procedure of submitting online application is as follows:

- Click on the 'Career' link of our Website: www.wbsetcl.in and then click on 'Apply online'under the notification no. : REC/2019/01
- Initial Registration: First time users will have to get themselves registered first by clicking on 'Register (New Candidate)' and providing the requisite information such as Name, Mobile No, Email Id, Gender, and Date of Birth, as required in the form. Applicants must ensure that they enter all details marked as mandatory (*), otherwise they will not be able to proceed further. After providing the desired information, in Initial Registration click on "Submit and Continue" button. The applicants will have to check the filled details carefully before clicking this button, as they will not be permitted to make changes in their application at later stage.
- ➤ 'Registration Step 1 Completed': After submission, Application Number and Password will be sent to the registered email ID and mobile number of the applicants through E-mail/SMS, using which they will be able to login further to complete the online application submission process and print the Registration Slip before the close of the Registration Process.
- Login to Continue / Login (Already Registered): The applicants will have to login using the Application Number and Password, sent to them through e-mail and SMS to fill up all the required information in the Personal and Educational Details page, followed by Upload Photograph and Signature page, followed by Preview page and then Payment Page (if applicable).
- > Upload Photograph and Signature:
 - The colour passport size photograph must be a recent one, taken looking directly at the camera against a white or light background.
 - Wearing of caps, hats or any tinted or dark glasses is not acceptable while the photograph is being taken. Religious head wear is allowed but it must not cover the face. Your eyes and face should be clearly visible.
 - If there is a red-eye effect in the photograph, please edit to remove it.
 - Maximum size of the photograph and scanned signature of the candidate, to be uploaded, should be of 200 KB with 200 dpi and the Dimension should be 3.5 cms (width) X 4.5 cms (height).
- Generation of Registration Slip: The applicants, who are exempted from payment of the Application Fees, will be able to take print out of the Registration Slip by clicking on the "Print Registration Slip" button. The other candidates will have to pay the

required Application Fee following the procedure as mentioned in the 'APPLICATION FEE & MODE OF PAYMENT' segment, after which they can proceed to take the print out of the Registration Slip.

- Edit of Application Forms: Only the applicants, who have completed the online registration successfully within the online application submission period, will be allowed to edit their submitted application during the period from 27th January 2019 (11:00 AM) to 28th January 2019 (6:00 PM). They will be able to edit some of the information they might have furnished erroneously at the time of registration. There will be no scope for editing / rectifying any of the information furnished by the applicants after this date. Candidates should take utmost care and furnish the correct details while filling in the online Application Form.
- **Helpdesk and Support:** For any Technical Queries and matters related to Payment Gateway, the applicants may send their queries to the Email Id or contact at the WBSETCL helpline numbers, mentioned in our recruitment portal.

APPLICATION FEE & MODE OF PAYMENT:

The Unreserved, OBC-A, OBC-B and Ex-Serviceman (UR / OBC-A & OBC-B) candidates are required to pay non-refundable Application Fee of Rs. 400/- (Rupees Four Hundred only) for the post code 01 to 05 and Rs. 250/- (Rupees Two Hundred and Fifty only) for the post code 06 as mentioned above. SC, ST and PWD candidates are exempted from deposition of Application Fees.

The Application Fees can be paid through the Payment Gateway Service only. Candidates can pay the Fees using Debit Card / Credit Card / Net Banking and other modes as made available to them in the Payment Gateway Service. Upon successful payment of Application Fee (as applicable) a system generated 'Registration Slip' will be generated, which shall be the sole acknowledgement for application submission by the candidate. A summarized process flow for payment is given below:

- STEP A: Applicants upon registering themselves at the WBSETCL recruitment portal and verifying their eligibility based on their own submission, shall be directed to the Payment Gateway Service, as required, using which the eligible Applicants can make payment of Application Fees through Debit Card / Credit Card / Net Banking.
- STEP B: On successful payment of Application Fees, Applicants shall be provided with a system generated confirmation slip. Applicants are to take a printout of the system generated Registration Slip and retain a copy for future reference, as acknowledgement of application submitted.

Please Note:

- No other mode like Postal Order/Pay Order/Demand Draft etc. for payment of Application Fees will be accepted.
- All applicable commission / transaction charges including taxes, levied by the banker, will have to be remitted by the applicant.

- Fee once paid shall not be refunded under any circumstances. Applicants are, therefore, requested to verify their eligibility and information furnished during submission of application before paying the Application Fees.
- Candidature of any applicant, who registers oneself at the WBSETCL recruitment portal but fails to deposit the Application Fee within the midnight of **24.01.2019**, shall be summarily rejected. Applicants are required to complete the entire process of submission of application and deposition of application fee to the bank within the aforesaid date positively.
- WBSETCL shall not be responsible for any technical issues arising during payment of Application Fees.
- Application Fee shall not be received by any other mode.

GENERAL INSTRUCTIONS

- While applying for the above posts, the applicant must ensure that he / she fulfils the eligibility criteria including academic and professional qualifications as per the NOTIFICATION and other norms mentioned above as on the specified dates. In case it is detected at any stage of recruitment / selection that a candidate does not fulfil the eligibility norms and / or that he / she has furnished any incorrect / false / wrong information or has suppressed any material fact(s), his / her candidature will automatically stand cancelled. If any of the above shortcoming(s) is / are detected even after appointment, his / her service may be terminated.
- Wherever SGPA/DGPA/CGPA or letter grade in a degree is awarded, equivalent percentage of marks should be indicated in the application (online) as per norms adopted by University / Institute.
- Category i.e. SC / ST / OBC (A) / OBC (B) / Physically Challenged / Ex-Serviceman / Meritorious Sportspersons, once entered at the time of online registration, cannot be changed under any circumstances and no benefit of other category will be admissible later on.
- Candidates, employed in Govt. Departments / PSUs / Autonomous Bodies will have to produce 'No Objection Certificate (NOC)' at the time of personal interview otherwise their candidature will not be considered.
- Application Form not properly filled in or incomplete in any respect will be summarily rejected. Intentional suppression of any material fact will also be similarly dealt with.
- Applicants will not have to upload any document, pertaining to Date of Birth, Education Details, Work Experience, etc at the time of submission of online application. Issuing of Call Letters for subsequent tests will be purely provisional without Verification of Documents. During the time of verification if it is found that any candidate does not fulfil the eligibility criteria, his candidature will stand cancel. Candidates called for Interview will be required to produce all original documents i.e. Age Proof, Proof of Essential Educational Qualification, Caste Certificate (if applicable), NOC(if applicable) etc.

- All applicants are advised to submit application for only one post since it is expected that the date and timing of the written test may be same for all posts.
- This is to be noted that mere submission of application or receipt of Admit Card / Call Letter or appearance in examination does not guarantee selection / appointment in the respective post. Selection of candidates will be made strictly based on merit position, available vacancy, verification of original documents / certificates and medical test.
- All information regarding examination schedule / admit card / interview call letters etc. shall be provided through e-mail or uploading on WBSETCL's website or via SMS. The responsibility of receiving, downloading and printing of admit card / interview call letter / any other information shall be of the applicants only. Applicants are advised to check their Email / SMS and visit WBSETCL's website (www.wbsetcl.in) regularly. wBSETCL will not be responsible for any loss of email due to invalid / wrong e-mail ID provided by the applicant or for delay / non receipt of information if an Applicant fails to access his / her mail / website in time.
- The E-mail ID & Mobile number should be kept active till the completion of this recruitment process. Mobile No. & E-mail ID once given cannot be changed by the applicant under any circumstances.
- ➤ WBSETCL shall take no responsibility in case of failure in registration, failure to download Admit Card / Call Letter for appearing in the various stages of selection test.
- ➤ Request for change of examination centre will NOT be entertained under any circumstances whatsoever.
- Candidates will be allowed to appear in the Online Test on production of the Admit Card, issued after being considered eligible as per their own declaration and any one of the Photo Identity Proof in original, such as Voter Card, PAN Card, Driving License, AADHAAR Card, Passport or the like.
- Mobile Phone, Scanner, Pager & Other IT Gadgets are strictly prohibited inside the Examination Centre at the time of the Online Test. If any candidate is found using / possessing these instruments during the time of the Test, his / her candidature will stand cancelled then and there whatever reason may be.
- > Online Test and the Interview will be held in Kolkata only.
- Candidates called for Online Test / Personal Interview shall not be entitled for reimbursement of travelling expenses.
- Canvassing in any form shall lead to disqualification of the candidate.
- ➤ WBSETCL reserves the right to cancel / restrict / enlarge / modify / alter the Recruitment Process, if needed, without issuing any further notice or assigning any reason there for.
- **Court of jurisdiction for any dispute will be restricted to Kolkata only.**

IMPORTANT INFORMATION FOR THE APPLICANTS

- They are advised to consult only official website of WBSETCL i.e. www.wbsetcl.in.
- They should beware of FAKE websites put-up by unscrupulous elements / touts.

During the registration process if you face any difficulties, please contact at the Helpline Number or mail your queries to the E-mail Id given below:

E-Mail ID : helpdesk.wbsetcl@gmail.com

Helpline No. : You can also call us at 9606094762 (for any Technical Queries)

08041134057 / 08025585557 / 08025587555 /

08025586664 (for Payment Gateway issues)

Timing : Monday to Friday - 10:00 a.m. to 5:00 p.m.

Saturday - 10:00 a.m. to 1:00 p.m.

Closed on Sundays and Holidays